

SERVICE INSTRUCTION

Washing machines

4-027-2122

TROUBLESHOOTING E10

The repair is not performed (Call center)

In the event of an E10 fault being reported, where the customer can reset the E10 fault by switching the appliance on and off and continue the following washing programs, no service intervention is performed. It is advisable to switch the appliance ON / OFF and clean the wall siphon (closing part) and the filter to vent the system. In certain cases, the system is automatically deaerated after removing the pump filter and customer can reuse the appliance. In certain cases, the appliance also deaerates itself after approx. 1 hour or more from the time the fault occurred.

Pull out the filter

Clean filter

Clean the siphon

Repair is carried out in cases:

No signal from water level sensor

Fault E 10 occurs when there is no signal from the level sensor or the signal is out of range. If the water level data is lost, the appliance can not be switched off by pressing the ON / OFF button. When the power supply unit does not receive water level information, the pump is switched on for safety reasons - to prevent water overflowing from the appliance.

Communication between PMCU and level sensor.

In the case of SBC, communication between SBC and level sensor.

After replacing the level sensor, the fault must be reset by pressing the ON / OFF button.

Resetting the error after eliminating the cause of the error.

After establishing contact between the level sensor and the power supply unit (after fault elimination), the safety pumping is carried out for a further 1.5 minutes (error E 10 still displayed). Only then can the fault be reset - switch off the appliance (press ON / OFF button) and continue using the appliance.

Watch video: